

# **Advanced Supervisory Skills**

Duration: 1 day

# **Course Overview**

Welcome to the "Advanced Supervisory Skills" training programme! As a supervisor, you play a critical role in driving team performance and achieving organisational goals. This one-day workshop is designed to enhance your supervisory skills and empower you to excel in your leadership role. Whether you are a new supervisor or an experienced one seeking to further develop your skills, this training will equip you with the knowledge and tools to lead your team with confidence and effectiveness.

During this training, you will delve into advanced leadership principles and strategies to motivate, empower, and engage your team. You will learn techniques for effective delegation, performance management, and conflict resolution. Through interactive exercises and case studies, you will practice problem-solving and decision-making in real-life supervisory scenarios.

By the end of this programme, you will be empowered to lead your team with excellence, foster a positive and productive work environment, and achieve outstanding results.

Join us for a transformative learning experience that will elevate your supervisory skills and unlock your potential as a dynamic and impactful leader.

#### Who should attend?

This programme is ideal for supervisors, team leaders, and managers responsible for leading teams or aspiring to step into a supervisory role. Whether you are a new supervisor seeking to build a strong foundation of leadership skills or an experienced one looking to enhance your supervisory effectiveness, this training will provide you with essential tools and strategies for advanced supervisory success.

#### Prerequisites & pre-reading guidelines

There are no specific prerequisites for this course.

### **Related courses**

Attendees may also be subsequently interested in

New to Management – Building Trust and Followship

#### How certification is earned

Upon successful completion of this course, you will be awarded a certificate of attendance from Expleo Academy.

# **Course Objectives**

On completion of this training, attendees will be able to:

- Master Advanced Leadership Skills:
  - Understand the core principles of effective supervisory leadership.
  - Apply advanced leadership techniques to inspire and motivate team members.
- Strengthen Team Performance and Productivity:
  - Develop strategies to enhance team performance and achieve organisational goals.
  - Learn techniques for fostering a culture of high productivity and continuous improvement.
- Effective Delegation and Empowerment:
  - Identify tasks suitable for delegation and delegate with clarity and accountability.
  - Empower team members by providing opportunities for growth and development.
- Performance Management and Feedback:
  - Implement performance management strategies to address strengths and areas for improvement.
  - Master techniques for providing constructive and impactful feedback to team members.
- Conflict Resolution and Difficult Conversations:
  - Learn techniques to manage and resolve conflicts within the team.
  - Develop skills to handle difficult conversations with tact and empathy.
- Problem-Solving and Decision-Making:
  - Enhance problem-solving skills to address challenges and obstacles.
  - Make well-informed decisions that benefit the team and the organisation.

#### **Context**

This workshop is designed to enhance your supervisory skills and empower you to excel in your leadership role. You will be equipped with the knowledge and tools to lead your team with confidence and effectiveness.

#### **Course Outline**

#### **Introduction to Advanced Supervisory Skills**

- Understanding the importance of advanced supervisory skills in leadership
- Recognising the impact of effective supervision on team performance and organisational success

#### **Mastering Advanced Leadership Skills**

- Exploring core principles of effective supervisory leadership
- Applying advanced leadership techniques to inspire and motivate team members

# **Strengthening Team Performance and Productivity**

- Developing strategies to enhance team performance and achieve organisational goals
- Learning techniques for fostering a culture of high productivity and continuous improvement

#### **Effective Delegation and Empowerment**

- Identifying tasks suitable for delegation and delegate with clarity and accountability
- Empowering team members by providing opportunities for growth and development

#### **Performance Management and Feedback**

- Implementing performance management strategies to address strengths and areas for improvement
- Mastering techniques for providing constructive and impactful feedback to team members

# Conflict Resolution and Difficult Conversations

- Learning techniques to manage and resolve conflicts within the team
- Developing skills to handle difficult conversations with tact and empathy

#### **Problem-Solving and Decision-Making**

- Enhancing problem-solving skills to address challenges and obstacles
- Making well-informed decisions that benefit the team and the organisation

## **Training Methodology**

This training programme adopts an interactive and participatory approach. Participants will engage in group discussions, role-plays, case studies, and practical exercises to explore and apply advanced supervisory principles. Trainers with expertise in leadership development and team management will facilitate the discussions and provide practical insights. The training will create a collaborative and supportive learning environment, enabling participants to share experiences and learn from real-life supervisory scenarios.

## **Contact**

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